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## Dentrix Ascend Conversions

Review this document, sign below to acknowledge you understand it, then scan and email it to a conversion specialist with the Pre-Data Conversion Checklist before scheduling your final conversion.

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### What is Converted?

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For a breakdown of all items converted for each software application, see [Conversion List](#).

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### What is not Converted?

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**X-Rays:** Open Dental is only capable of converting x-rays from certain software applications. If your practice does not already have an x-ray software that has a compatible bridge with the Open Dental application, then you will need to choose an x-ray software that has a compatible bridge (if you want it bridged with Open Dental). If your radiograph sensors are using a compatible TWAIN driver, then the Open Dental application can be used to take and store radiographs (as another option). See [Sensor Compatibility](#) for more information.

Open Dental can bridge to a number of third-party x-ray software. For a list of digital imaging programs Open Dental bridges to, see [Program Bridges](#).

**Claims or Preauthorizations:** Claims and preauthorizations are not normally converted. Staff must manually enter outstanding claims prior to billing in Open Dental.

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### Additional Information

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**Hygiene Appointments:** After setting up providers and operatories, run the [Update Provs on Future Appts](#) tool on each operatory. This will update the provider and hygienist on future appointments to match the operatory's scheduled provider and hygienist.

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**Adjustment to Insurance Benefit:** For each patient with insurance, add an adjustment to insurance used to reduce the benefit remaining amount ([Adjustments to Insurance Benefits](#) on the Edit Insurance Plan window).

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**Reports:** Do not run reports in Open Dental for historical information. Run historical reports in the old software through the conversion date. Open Dental reports will accurately reflect information entered the day after the final conversion and forward.



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## Acknowledgments

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Initial the following statements to acknowledge:

The Open Dental conversion will zero out all patient balances. This is due to the fact that Dentrix Ascend provides their data exports with various issues within the transactions. Every Dentrix Ascend data set that Open Dental has received has had issues in it. There has always been missing transactions, duplicate transactions, and various amounts of bogus data. There is nothing that Open Dental can do to fix this since Dentrix Ascend is a web-based application, and Dentrix Ascend is the one that provides their customers with a copy of the Dentrix Ascend data.

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During the conversion process, Open Dental will attempt to export a .csv file from Dentrix Ascend with patient balances. If successful, this file will allow Open Dental to set beginning balances on patients through an adjustment.

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If Open Dental is unable to obtain the .csv file with AR balances from Dentrix Ascend, the dental office will need to manually set beginning balances for their patients as needed after the final conversion.

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By signing below, I acknowledge that I understand what data is / is not converted from my current software to Open Dental. I also understand my practice's responsibilities after the final conversion.

Print Name, Job Title

Signature

Date

Practice Name

Doctor Name

Phone #